

Infoblox is announcing the End-of-Life (EOL) date of 6/30/2013 for the Infoblox IB-250, IB-550, IB-1050, IB-1550, IB-1552 and IB-2000 appliances. These appliances have been replaced by the new “-A” series of hardware.

On 2/19/2009 Infoblox announced the Last Order Date (LOD) of 3/20/2009 of the IB-550, IB-1050, IB-1550 and IB-1552. The Last Order Date of the IB-250 was 10/26/2009 and the LOD for the IB-2000 was 6/1/2010. The normal Infoblox policy is to provide hardware support for three years past the Last Order Date. Due to the popularity of this model line Infoblox has elected to extend hardware support for all models of this line until the End-of-Life date of 6/30/2013.

Replacement units provided during the support period between announcement of EOL and final EOL date may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may require customers to implement network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.

During the EOL period, renewal of support/maintenance contracts is only available to customers under current support/maintenance contracts for the EOL appliances. Infoblox does not plan to generally offer or renew any support/maintenance contracts for this hardware where the support/maintenance contract termination date is past the End-Of-Life (EOL) date of 6/30/2013. If Infoblox provides any support/maintenance services for these appliances after the EOL date, Infoblox reserves the right to charge an additional fee.

If a customer has purchased a support/maintenance contract for this series of hardware prior to 6/30/2010 which ends after 6/30/2013 Infoblox will continue to support that customer's hardware until the expiration of their existing support contract.